

## Smartphone & Mobile Device Questionnaire

Catawba County Permit Center and Building Services seeks to further its commitment to providing the best customer service. In doing so, we recognize that many customer and employees are starting to or have been using smartphones and mobile devices such as Ipads and tablets. Currently, the web sites are geared towards the use of desktop and laptop computers with large screens, keyboards and mice. This is not true of mobile devices. There are even some differences in the browsers that they use. With this in mind, Catawba County is moving forward in adapting its web sites for the Permit Center/Building Services used by both personal computers and mobile devices. To better serve you though, we do need to know what you are using now and what you may do in the near future. Please take a few moments to answer the questions blow and leave any comments that you feel may be relevant.

**We would like to know what type of phone and/or devices you are using or plan to use.**

☐ I do not use a smartphone or device

☐ I do not plan to use a smartphone or device

☐ I currently use a

☐ Blackberry (pre Storm)

☐ Blackberry (Storm)

☐ Android based phone

☐ Iphone

☐ Ipad or Tablet

☐ Other \_\_\_\_\_

☐ I plan on getting or upgrading to a

☐ Blackberry (pre Storm)

☐ Blackberry (Storm)

☐ Android based phone

☐ Iphone

☐ Ipad or Tablet

☐ Other \_\_\_\_\_

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Comments: \_\_\_\_\_

Mail completed form to: Permit Center, 100A southwest Blvd, Newton, NC 28658

Or FAX to: 828.465.8962